**Saudi Arabia (country code +966)**

Communication of 6.XII.2021:

The *Communication and Information Technology Commission (CITC)*, Riyadh, announces that the following number ranges for mobile services have been allocated to Mobile Virtual Network Operators (MVNOs) in Saudi Arabia:

| *NDC (national destination code) or leading digits of N(S)N (national (significant) number)* | *N(S)N number length* | | *Usage of  ITU-T E.164 number* | *Additional information* |
| --- | --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 51 | 9 | 9 | Non Geographic Numbers Mobile | 0510XXXXXX  0511XXXXXX  Assigned for Integrated Telecom Mobile (Salam Mobile KSA) |
| 57 | 9 | 9 | Non Geographic Numbers Mobile | 0575XXXXXX  Assigned for Future Networks Communication (Red Bull Mobile KSA) |

Contact:

Communications and Information Technology Commission  
Technology and Standardization  
National Numbering Plan Department   
P.O. Box 75606  
11588 RIYADH  
Saudi Arabia  
Tel: +966 11 461 8281  
E-mail: numbering@citc.gov.sa

#### Communication of 3.IX.2014:

The *Communications and Information Technology Commission (CITC)*, Riyad, announces that the following number ranges for mobile services have been allocated to Mobile Virtual Network Operators (MVNOs) in Saudi Arabia:

| *NDC (national destination code) or leading digits of N(S)N (national (significant) number)* | *N(S)N number length* | | *Usage of E.164 number* | *Additional information* |
| --- | --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 57 | 9 | 9 | Non Geographic Numbers Mobile | 0570XXXXXX 0571XXXXXX 0572XXXXXX Assigned to Virgin Mobile Saudi consortium LLC |
| 0576XXXXXX 0577XXXXXX 0578XXXXXX Assigned to Etihad Jawraa (Lebara Mobile KSA) |

Contact:

Communications and Information Technology Commission  
Technical Affairs

National Numbering Plan Department   
P.O. Box 75606  
11588 RIYADH  
Saudi Arabia  
Tel: +966 11 461 8050  
Fax: +966 11 461 8150  
E-mail: [numbering@citc.gov.sa](mailto:numbering@citc.gov.sa)

#### Communication of 9.IV.2013:

The*Communication and Information Technology Commission (CITC),* Riyadh, announces a new National Numbering Plan (NNP) of Saudi Arabia. The new NNP requires a change in the Geographic Numbers by adding one digit ('1') before the NDCs of Geographic Numbers. The change will take place in two phases as described below.

# Changes to an existing resource

**Table 9.3/E.129 – Description of number change for national numbering plan for country code (966)**

| *Communicated time and date of change* | *N(S)N* | | *Usage of ITU‑T E.164 number* | *Parallel running* | | *Operator* | *Proposed wording of announcement* |
| --- | --- | --- | --- | --- | --- | --- | --- |
| *Old number* | *New number* | *Begins* | *Ends* |
| 2013-05-13  01:00 | 1 ABC XXXX | 11 ABC XXXX | Geographic number  Zone Code (1) | 2013-05-13  01:00 | 2013-07-13  01:00 | STC, Atheb | Please dial 96611 in place of 9661. Please hold and we will connect your call now. |
| 2013-08-18  01:00 | 2 ABC XXXX | 12 ABC XXXX | Geographic number  Zone Code (2) | 2013-08-18  01:00 | 2013-10-18  01:00 | STC, Atheb | All Saudi area codes have been changed; dial 1 after the country code. Please hold and we will connect your call now. |
| 3 ABC XXXX | 13 ABC XXXX | Geographic number  Zone Code (3) |
| 4 ABC XXXX | 14 ABC XXXX | Geographic number  Zone Code (4) |
| 6 ABC XXXX | 16 ABC XXXX | Geographic number  Zone Code (6) |
| 7 ABC XXXX | 17 ABC XXXX | Geographic number  Zone Code (7) |

# Presentation of ITU-T E.164 numbers in the NNP

**Detail of the numbering plan for country code 966**

1. Overview:

The minimum number length (excluding the country code) is **9** digits.

The maximum number length (excluding the country code) is **12** digits.

1. Link to the national database: <http://www.citc.gov.sa/English/RulesandSystems/RegulatoryDocuments/Numbering/Pages/default.aspx>
2. Detail of numbering plan:

| *NDC (national destination code) or leading digits of N(S)N (national (significant) number)* | *N(S)N number length* | | *Usage of E.164 number* | *additional information* |
| --- | --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 10 | 9 | 9 | Reserved for Future |  |
| 11 | 9 | 9 | Geographic Numbers Area (1) | Main Cities: Riyadh, Kharj |
| 12 | 9 | 9 | Geographic Numbers Area (2) | Main Cities: Makkah, Jeddah |
| 13 | 9 | 9 | Geographic Numbers Area (3) | Main Cities: Dammam, Khobar, Dahran |
| 14 | 9 | 9 | Geographic Numbers Area (4) | Main Cities: Madenah, Arar, Tabuk, Yanbu |
| 15 | 9 | 9 | Reserved for Future |  |
| 16 | 9 | 9 | Geographic Numbers Area (6) | Main Cities: Hail, Qasim |
| 17 | 9 | 9 | Geographic Numbers Area (7) | Main Cities: Abha, Najran, Jezan |
| 18 | 9 | 9 | Reserved for Future |  |
| 19 | 9 | 9 | Reserved for Future |  |
| 2 | 10 | 12 | Reserved for Future |  |
| 3 | 10 | 12 | Reserved for Future |  |
| 4 | 10 | 12 | Reserved for Future |  |
| 50 | 9 | 9 | Non Geographic Numbers Mobile | Assigned for STC |
| 51 | 9 | 9 | Non Geographic Numbers  Mobile: Trunking Services |  |
| 52 | 9 | 9 | Non Geographic Numbers Mobile | Reserved for Future |
| 53 | 9 | 9 | Non Geographic Numbers Mobile | Assigned for STC |
| 54 | 9 | 9 | Non Geographic Numbers Mobile | Assigned for Mobily |
| 55 | 9 | 9 | Non Geographic Numbers Mobile | Assigned for STC |
| 56 | 9 | 9 | Non Geographic Numbers Mobile | Assigned for Mobily |
| 58 | 9 | 9 | Non Geographic Numbers Mobile | 0581XXXXXX  0580XXXXXX  Assigned for Zain |
| 59 | 9 | 9 | Non Geographic Numbers Mobile | Assigned for Zain |
| 6 | 9 | 9 | Non Geographic Numbers Mobile | To be opened once ‘05’ (except ‘052’) is fully assigned. |
| 700 | 8 | 8 | Non Geographic Numbers Premium rate services |  |
| 800 | 10 | 10 | Non Geographic Numbers Freephone services |  |
| 811 | 11 | 11 | Nomadic Services |  |
| 830 | 12 | 12 | Non Geographic Numbers M2M |  |
| 831 | 12 | 12 | Non Geographic Numbers Public Mobile Data |  |
| 891 | 11 | 11 | Universal Personal Telecommunications |  |
| 9200 - 9209 | 9 | 9 | Non Geographic Numbers Shared Cost Services |  |
| 9250 to 9259 | 9 | 9 | Non Geographic Numbers Shared Revenue Services |  |

# Presentation of important numbers related to emergency services and other services of social value

**Table A.1 /E.129 - Description of important numbers related to emergency services and   
other services of social value**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **COUNTRY:**  **Saudi Arabia** |  |  |  |  |
| **Important  number (1)** | **Service (2)** | **Allocated or assigned (3)** | **E.164 number or national-only number (4)** | **Note (5)** |
| 112 | Emergency service | Assigned in the NNP | National-only number |  |
| 911 | Emergency service | Assigned in the NNP | National-only number |  |
| 986 | Ministry of Interior - Diplomatic Security | Allocated in the NNP | National-only number |  |
| 987 | Command and Control Center for Security of Hajj in Holy Places | Allocated in the NNP | National-only number |  |
| 988 | Presidency of Meteorology and Environment Protection | Allocated in the NNP | National-only number |  |
| 992 | General Directorate for Passports | Allocated in the NNP | National-only number |  |
| 993 | General Department for Traffic | Allocated in the NNP | National-only number |  |
| 994 | General Directorate for Border Guard | Allocated in the NNP | National-only number |  |
| 995 | General Department for Combating Drug | Allocated in the NNP | National-only number |  |
| 996 | Road Security | Allocated in the NNP | National-only number |  |
| 997 | Saudi Red Crescent | Allocated in the NNP | National-only number |  |
| 998 | Civil Defense | Allocated in the NNP | National-only number |  |
| 999 | Police | Allocated in the NNP | National-only number |  |
| 937 | Ministry of Health  (Emergency Call Center) | Allocated in the NNP | National-only number |  |
| 1919 | Ministry of Social Affairs (Harm and Family Violence Reports) | Allocated in the NNP | National-only number |  |
| 116111 | Family Safety Program (Child Helpline) | Allocated in the NNP | Allocated in the NNP |  |
| 19991 | National Anti-Corruption Commission | Allocated in the NNP | Allocated in the NNP |  |
| 19922 | Human Rights Commission | Allocated in the NNP | Allocated in the NNP |  |
| **COUNTRY:**  **Saudi Arabia** |  |  |  |  |
| **Important  number (1)** | **Service (2)** | **Allocated or assigned (3)** | **E.164 number or national-only number (4)** | **Note (5)** |
| 199099 | e-Government Program | Allocated in the NNP | Allocated in the NNP |  |
| 1900 | Ministry of Commerce and Industry | Allocated in the NNP | Allocated in the NNP |  |
| 1918 | Saudi Customs | Allocated in the NNP | Allocated in the NNP |  |
| 199099 | Customer Protection Association | Allocated in the NNP | Allocated in the NNP |  |

# NP applicability of ITU-T E.164 numbers in the NNP

Table B.1 /E.129 − Description of implementation of NP of ITU-T E.164 numbers in the NNP

| *COUNTRY: Saudi Arabia* | *Geographic numbers* | *Non-geographic numbers other than mobile numbers (e.g., premium rate services, freephone services)* | *Mobile numbers* |
| --- | --- | --- | --- |
| State of NP (1) | Not Implemented yet | Not Implemented yet | Implemented since July 2006 |
| Regulatory obligation for operator to implement NP (2) | Yes | Yes | Yes |
| Type of NP implementation (3) | NA | NA | All Call Query (ACQ) |
| Number Portability Database solution (if any) (4) | NA | NA | Solution C - Centralized Database approach |
| Limitations (4) | NA | NA | No Limitation |
| Specifications available on website (5) | [www.citc.gov.sa](http://www.citc.gov.sa) | [www.citc.gov.sa](http://www.citc.gov.sa) | [www.citc.gov.sa](http://www.citc.gov.sa) |
| Contact information for national Administration/NPA (6) | National Numbering Plan Department  Tel:+ 966 11 461 8050  Tel:+ 966 11 461 8015  email:[numbering@citc.gov.sa](mailto:numbering@citc.gov.sa) | National Numbering Plan Department  Tel:+ 966 11 461 8050  Tel:+ 966 11 461 8015  email:[numbering@citc.gov.sa](mailto:numbering@citc.gov.sa) | National Numbering Plan Department  Tel:+ 966 11 461 8050  Tel:+ 966 11 461 8015  e-mail:[numbering@citc.gov.sa](mailto:numbering@citc.gov.sa) |
| CRDB (if any) managed/operated by (7) | NA | NA | Communications and Information Technology Commission (CITC)  P.O Box 75606 –  11588 Riyadh Kingdom of Saudi Arabia |

Contact:

Communications and Information Technology Commission  
Technical Affairs

National Numbering Plan Department   
P.O. Box 75606  
11588 RIYADH  
Saudi Arabia  
Tel: +966 11 461 8050  
Fax: +966 11 461 8150  
E-mail: numbering@citc.gov.sa